

COOKIE NOTICE

Last updated: 15 October 2024

This Cookie Notice explains how Mexichem Specialty Compounds / Alphagary and its group members (hereinafter: “**Mexichem**”, “**we**”, “**our**” or “**us**”) uses cookies and similar technologies to recognize you when you visit our website alphagary.com and alphagarycompuestos.com (referred to as “**Website**”). It explains what these technologies are and why we use them, as well as your rights to control our use of them.

What are cookies?

A cookie is a simple and small file that is stored on your device, for example to offer the basic functionality of the website, to remember your settings and preferences and for statistical purposes. Different types of cookies exist, depending on their features and functions, and they might be stored on the users’ devices for different timeframes: session cookies are cancelled at the end of each browsing session; persistent cookies may last up to a certain date that has been pre-set by their owner. Besides cookies, there are other digital techniques to store information or to gain access to information stored on your terminal equipment. We will treat these techniques as if they were cookies and if we mention cookies in our Privacy Notice, we also refer to these techniques.

What is the difference between first party and third-party cookies?

We differentiate first party cookies and third-party cookies. The word “party” refers to the domain as specified in cookie: the website that is placing the cookie. First party cookies are managed by Mexichem itself or used on behalf of Mexichem and refer to our domain. Third party cookies are placed by third parties and refer to their domain name.

Why do we use cookies?

We use first party and third-party cookies for several reasons. Some cookies are required for technical reasons in order for our Website to operate and we refer to these as “essential” or “strictly necessary” cookies. Other cookies also enable us to track and target the interests of our users to enhance the experience on our Website.

Explanation of cookie types

| Types of cookies | First / third party cookie | Explanation |
|-------------------------|-------------------------------|--|
| Functional cookies | First party cookies | Mexichem uses functional website cookies to help you login to your accounts if you have registered in for these accounts or for submitting forms. |
| Analytical cookies | First and third-party cookies | Analytical cookies allow us to recognise and count the number of visitors to our Website, to see how visitors behave on the Website and to record which content is read. This helps us to determine how frequently particular pages are visited and to determine the most popular areas of our Website and/or services. This helps us to discover errors, improve the Website and the services offered to you. |
| Personalization cookies | First and third-party cookies | Selected third parties can place behavioral tracking cookies to track personalized behavior on the Mexichem Website with the purpose to create and serve better and more personalized or segmented content. |

Here is a list of the cookies used on the Website:

| | |
|--|--|
| PHPSESSID (Session end) | This is a functional cookie used as a general-purpose identifier to maintain user session variables. It is normally a random generated number and is necessary for the Website to function properly. |
| _ga, _gid, _gat, _dc_gtm_<property-id> | These are analytical cookies set and used by Google Analytics to provide statistical reports about visitors on the Website. |
| XSRF-TOKEN | Essential Cookie. PURPOSE: cookie for fraud detection of calls. DURATION: session |
| hs | Essential Cookie. PURPOSE: security cookie for Hive (legacy) DURATION: session |
| svSession | Essential Cookie. PURPOSE: session cookie for identification. DURATION: 6 months |
| SSR-caching | Essential Cookie. PURPOSE: performance cookie for rendering. DURATION: 24 hours |

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|-------------------------|--|
| TS* | Essential Cookie. PURPOSE: cookies for attack detection. DURATION: session |
| bSession | Essential Cookie. PURPOSE: used for system effectiveness measurement. DURATION: 24 hours |
| fedops.logger.sessionid | Essential Cookie. PURPOSE: tracking session errors and issues (resilience) DURATION: 12 months |
| _wixAB3]* | Essential Cookie. PURPOSE: cookie for site experiments. DURATION: 6 months |
| server-session-bind | Essential Cookie. PURPOSE: cookie for API protection. DURATION: session |
| Client-session-bind | Essential Cookie. PURPOSE: cookie for API protection. DURATION: session |

Please note that Mexichem may be required under local law to obtain consent from you for the use of some of the cookie technologies. If so, we will ask you to consent to the placement of the cookies when you enter the Website. If you do not consent with the placement of the cookie, we will not place the cookie. However, in that case we are not able to personalize the content on our Website. If you have consented to the use of cookies, you have the right to withdraw your consent at any time.

When functional or analytical cookies are rejected, Mexichem will not be aware of its Website performance and content quality and we are not able to improve the user experience of the Website.

What about other tracking technologies, like web beacons?

Cookies are not the only way to recognize or track visitors to a website. We may use other, similar technologies from time to time, like web beacons (sometimes called “tracking pixels” or “clear gifs”). These are tiny graphics files that contain a unique identifier that enables us to recognize when someone has visited our Website. This allows us, for example, to monitor the traffic patterns of users from one page within our Website to another, to deliver or communicate with cookies, to understand whether you have come to our Website from an online advertisement displayed on a third-party website, to improve site performance, and to measure the success of e-mail marketing campaigns. In many instances, these technologies are reliant on cookies to function properly, and so declining cookies will impair their functioning.

Flash cookies or Local Shared Objects

Our Website may also use so-called “Flash Cookies” (also known as Local Shared Objects or “LSOs”) to, among other things, collect and store information about your use of our services, fraud prevention and for other site operations.

If you do not want Flash Cookies stored on your computer, you can adjust the settings of your Flash player to block Flash Cookies storage using the tools contained in the [Website Storage Settings Panel](#). You can also control Flash Cookies by going to the [Global Storage Settings Panel](#) and following the instructions (which may include instructions that explain, for example, how to delete existing Flash Cookies (referred to “information” on the Macromedia site), how to prevent Flash LSOs from being placed on your computer without you being asked, and (for Flash Player 8 and later) how to block Flash Cookies that are not being delivered by the operator of the page you are on at the time).

Please note that setting the Flash Player to restrict or limit acceptance of Flash Cookies may reduce or impede the functionality of some Flash applications, including, potentially, Flash applications used in connection with our services or online content.

Third parties may serve cookies on your computer or mobile device to serve advertising through our Website. These companies may use information about your visits to this and other websites in order to provide relevant advertisements about goods and services that you may be interested in. They may also employ technology that is used to measure the effectiveness of advertisements. This can be accomplished by them using cookies or web beacons to collect information about your visits to this and other sites in order to provide relevant advertisements about goods and services of potential interest to you. The information collected through this process does not enable us or them to identify your name, contact details or other personally identifying details unless you choose to provide these.

How can I control cookies?

More information with regard to withdrawal or modification of your consent, activation, deactivation and deletion of cookies can be found in the instructions via the help-functionality of your web browser. Please note that if you set your browser to disable cookies, the Website might not work properly and some services or some of the Website’s functionalities may not be available or work smoothly, and you could be required to modify or manually fill in some information or preferences each time you visit the Website.

How often will you update this Cookie Notice?

We may update this Cookie Notice from time to time in order to reflect, for example, changes to the cookies we use or for other operational, legal or regulatory reasons. Please therefore re-visit this Cookie Notice regularly to stay informed about our use of cookies and related technologies. The date at the top of this Cookie Notice indicates when it was last updated.

Where can I get further information?

If you have any questions about our use of cookies or other technologies, please email us at dataprivacy@orbia.com.

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